Purpose: This tutorial is meant to serve as a supplement to the Travel Agency E&O Application Details Online tutorial.

# PART I-PROCESS APPLICATION DETAILS:

### From the Insured Address page:

- 1. Type the insured address, mailing address, building/suite and P.O. Box information into the designated fields, if applicable.
- 2. Click to select the applicant's number of locations from the dropdown menu.
- 3. Type branch information into the designated fields if selected two or more in response to the previous question.
- 4. Click on the **Next** button. The Subsidiaries page displays.

# From the Subsidiaries page:

NOTE: Type explanations or additional information into the fields following questions as noted or applicable.

- 1. Click to select whether the applicant is owned by/ has common ownership with any other company or organization.
- 2. Click to select whether the applicant has any subsidiaries. **NOTE:** If "Yes," complete a line entry for each subsidiary.
- 3. Click to select whether the applicant has changed its name, acquired business, merged or consolidated within the past 5 years.
- 4. Type the details of any applicant-assumed liabilities and all their domain names and websites into the fields, if applicable.
- 5. Click on the **Next** button. The Employees page displays.
- 6. Click to select whether the applicant's websites advertise products or services that are not their own.
- 7. Click to select the applicant's number of full and part-time employees from the dropdown menus. NOTE: Select "0" if applicable.
- 8. Type the applicant's number of independent contractors into the designated field. **NOTE:** Type "0" if applicable.
- 9. Click on the **Next** button. The Operation page displays.
- 10. Click to select whether the applicant is a member of any of the listed associations, consortiums or franchises; holds appointments with ARC, IATAN, or CLIA; has ownership interest in other travel-related businesses or is requesting internet booking coverage.
- 11. Click on the **Next** button. The Revenue Information Page 1 displays.

### From Revenue Information Page 1:

- 1. Select the applicant's fiscal year end date from the dropdown menu.
- 2. Type the applicant's annual gross sales for the previous year into the designated field.
- 3. Type the percentage of annual gross sales that can be attributed to all of the categories listed. **NOTE:** Type "0" if applicable.
- 4. Type additional information into the designated field if the applicant typed anything other than "0" for questions d-f.
- 5. Click on the Next button. The Revenue Information Page 2 page displays.
- 6. Click to select whether 10% or more of the applicant's gross receipts are from bookings with a particular supplier. **NOTE:** If "Yes," type the supplier information into the field.
- 7. Click to select whether the applicant is a host travel agency and on the **Next** button. The Coverage page displays.
- 8. Type the current/prior coverage information into the corresponding fields. **NOTE:** Type N/A into the fields if applicable.
- 9. Click to select whether the applicant has general liability coverage.
- 10. Click to select all of the reasons the applicant's insurance has ever been canceled/denied coverage.
- 11. Click on the Next button. The Additional Coverage page displays. NOTE: This page applies if additional insureds require coverage.
- 12. Click to select and enter all of the additional insured's information into the fields and click on the **Add** button.
- 13. Click on the **Next** button. The History page displays.
- 14. Click to select "Yes" or "No" in response to the questions and click on the Next button. The Occurrence Policy page displays.
- 15. Click to select "Yes" or "No" in response to the questions and click on the Next button. The Prof. Liability Quote page displays.
- 16. Click on the **Print Quote** button. The Print page displays.
- 17. Print the rate indication and click on the **Previous** button to return to the previous page.
- 18. Click on the **Next** button. The Fraud Statement page displays.
- 19. Review the fraud statement thoroughly and click on the **Next** button. The Applicant's Reps/Authorization page displays.
- 20. Type the rep's first and last names into the fields and click on the **Next** button. The Provide Email or Mobile Info page displays.
- 21. Type the applicant's email address or cell phone provider and number into the fields.
- 22. Click on the Submit Authorization button. The authorization code is sent to the applicant in the form of an email or text message.
- 23. Type the authorization code into the field and click on the Sign Document button. An iQsignature receipt appears in the field.
- 24. Use a QR code app on a smart phone to download the receipt and click on the **Next** button. The Pay and Issue page displays.
- 25. Click on the Pay and Issue button. The Select Payment page displays.

# PART II-SELECT PAYMENT:

#### From the Insured Address page:

1. Click on either the Pay By Check or Pay By Credit Card link.